



Dependable Practice Management



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A close-up photograph of a doctor in a white lab coat holding a white sign. The sign has the text "Ask an expert!" written in a bold, black, serif font. The doctor's hands are visible, and a stethoscope is partially visible around their neck. The background is dark and out of focus.

Ask an
expert!

”

Practice Management
is a task best handled by the
experts.

APEX MedPro® can cost-effectively handle your
billing operations so you get to concentrate on
patient care – hassle free.

About Us

ApexMedPro is a premier medical billing service for physicians, occupational therapists, hospitals and other medical service providers.

We efficiently and smoothly manage your billing needs, providing one-window solution for increasing reimbursements and improving profitability. Our staff has over 25 years of combined proven experience in maximizing revenue collection and improving cash flow. We provide cost-effective and efficient customized medical billing programs for all practice sizes.

For more information on how ApexMedPro can improve your cash flow, contact us today.

ICD 10

Achieved

Meaningful Use

Stage-2

PQRS

Reporting

HIPPA

Compliance

Technical Support

24/7-365

Our Services

ApexMedPro is a company with defined goals for your practice to keep costs at a minimum and providing you all the time to concentrate on patient care. We provide a hassle free environment by making our team of specialists yours. Your practice is our priority.



Medical Billing

Increase collections, reduce expenses and improve the efficiency of your practice with ApexMedPro. Our team of experts will increase your cash flow by handling complicated billing matters timely and efficiently. Let our billing experts take care of the change-over (ICD-10) thus reducing claim denials and increasing collections by 15% - 20%



Revenue Cycle Management (RCM)

ApexMedPro team has advanced knowledge and years of experience to make revenue cycle management its principal forte. Our proficiency standards integrated with rule-based system have made us specialists in the field. Our team has the ability to turn around even the most troublesome of situations.



Patient Management Services

ApexMedPro has made patient management its mission providing comprehensive services to ensure your practice stays at the top. Increasing net patient revenue and improving revenue cycle efficiency is our priority. Features like Patient Billing * Patient *Appointment Confirmation Call, *Patient Balance Reminder Calls and Post Visit Satisfaction Analysis and Feedback





Our Services



Business Development Services

Organization and business development services are beneficial for both – the organization and the employees. ApexMedPro provides professional consultation on Organization and Business Development (O&BD). Our services focus on improving the efficiency of the organization as well as employees by implementing management strategic decisions and aligning business processes with organizational goals



Credentialing

Credentialing errors and delays can cost thousands and jeopardize your practice. Avoid undue stress by letting professionals complete the credentialing process. We provide insurance credentialing and contracting services to individuals, practices and hospitals; no matter how big or small; experts when it comes to Medicare, Medicaid and government enrollment; either for individual, groups, facility or hospital.



Technical Support

In today's environment technology plays a vital role in medical practice management. But physicians should focus on patient care, not technology. That is why you need round-the-clock technical support to avoid delays in your professional tasks. 24/7 technical support ensures your practice runs unhindered. Your time is precious we know!



End-to-End Billing Services

- Our team of experts will increase your cash flow by handling complicated billing matters timely and efficiently.

ApexMedPro is a company with defined goals for your practice to keep costs at a minimum and providing you all the time to concentrate on patient care. We provide a hassle free environment by making our team of specialists yours. Your practice is our priority.

In the current healthcare market, medical practices are faced with productivity bottlenecks and rising costs which ultimately result in lower income. As a premier practice management company we take care of all the operational worries of your business. We not only help you with your daily tasks but also guide your staff towards excellence. We work for your payments but let you handle the checks.

- **Focus on ICD-9 to ICD-10 conversions:**

Are you facing problems? Let our billing experts take care of the change-over thus reducing claim denials and increasing collections by 15% - 20%..



- **Our services include:**

- Daily Electronic Claim Submission and Follow-up
- Claim Submission (primary, secondary and tertiary payers)
- Upfront Eligibility and Benefit Verification
- Authorization Approvals
- Complete Claim Follow-up and Aging Analysis with Resolution
- Denial Claim Management
- Fee Schedule Review and Analysis and Underpayment Management
- Rejections Management
- Payments and Adjustment Management
- Appeals Management
- Medical Coding
- Patient Billing
- Patient Balance Reminder Calls
- Patient Appointment Confirmation Calls
- Clearing House Integration
- Regularly Updated Rules-based Engine
- Rules-based Claim Review and Scrubbing
- 24/7 Secure Online Access to Billing and Claims Information
- Online Insurance Eligibility Verification
- Dedicated Account Teams
- Paper and Electronic Statements
- Daily/Weekly/Monthly/Quarterly/YTD Financial Reports
- HIPPA/HITEC Compliance
- 24/7 Technical Support



More Services



Behavioral and Mental Health Billing Services

ApexMedPro make your job as a doctor easy. While other billing companies will not indulge in behavioral health due to its low volume and complex nature, ApexMedPro is not only doing it but has increased its client's revenue by 33%. With new state laws and payers guidelines, diagnosis and treatment of certain illnesses may vary and it's not possible for an individual to keep all the rules in mind - all the time. But with our rule-based system and knowledgeable staff with years of experience, you don't need to worry about a thing.



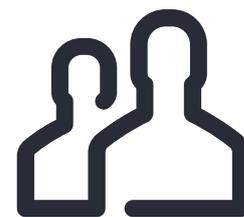
Chiropractic Billing Services

Insurance companies follow complex rules for physical therapy payment. Your practice growth depends upon collecting full reimbursements from insurances. ApexMedPro professional team handles chiropractors, acupuncturists and physical therapy providers. We efficiently deliver cost reduction and increase reimbursements. With state-of-the-art technology, we master complex rules and correcting errors, if any, before claim submission. We make sure that all your worries are set aside and you have plenty of time to focus on your patients' health.



Financials Management Services

In any organization financial management is the most important support function. Strong financial management means more output with less hassle. ApexMedPro team of financial consultants provides complete financial care to physicians. Let us scrutinize the ins and outs of your practices account while you provide quality care to your patients. Accountants may only report to you profit and loss (P&L) statements with a snapshot of practice revenue and expense. With our financial managers rest assured you will be kept well informed through reports on daily expenses, overheads, taxes, accounts payable, budgeting and forecasting. We analyze your practice accounts over time and make suggestions for reducing costs.



**Focused on
person to person
contact, we provide
cost effective, swift
and personal services**



Client Services Section- assigned
dedicated "Team" for your
optimum satisfaction.



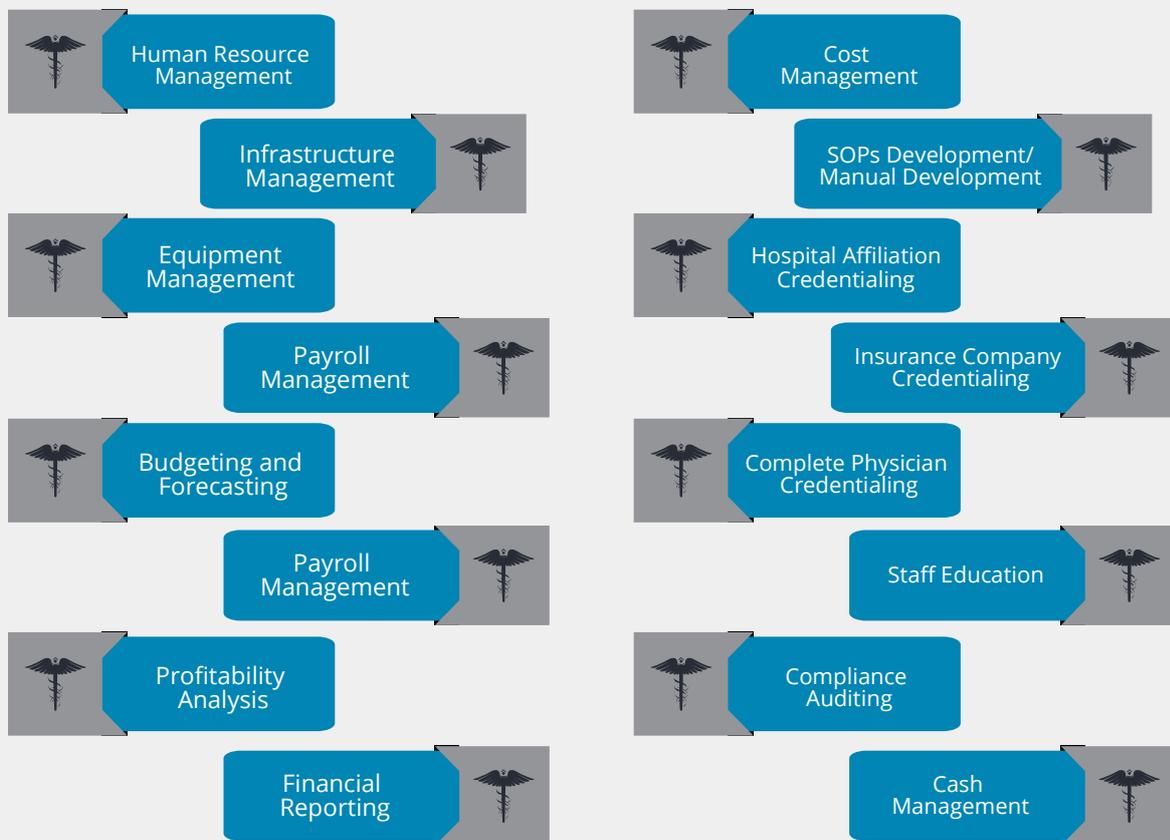
Practice Management

Do you want to spend more time with your patients than on office administrative tasks? Being a physician, are you still looking after procurement, admin, finance and office staff matters?

I do not get enough time to spend with my patients as I want to because of practice management issues or I have to stay late to finish work, ignoring family and friends. We often hear these remarks from physicians.

In the rapidly changing healthcare environment physicians face immense fiscal pressure and it is getting even harder due to ever-changing rules. Physicians are overburdened.

Practice Management Services provide complete practice management solutions. Our experts will streamline your facility operations from start to end, ensuring financial stability and growth with monthly reviews and quarterly forecasting, providing efficient business plan for you.



Revenue



Revenue Cycle Management (RCM) Services

ApexMedPro team has advanced knowledge and years of experience to make revenue cycle management its principal forte. Our proficiency standards integrated with rule-based system have made us specialists in the field. Our team has the ability to turn around even the most troublesome of situations.

The core value addition of a medical billing service is the understanding it brings in managing the revenue cycle of a medical establishment.



Very survival of a practice, facility or individual, depends upon skillful and prudent revenue cycle management. Loopholes in RCM can have devastating consequences including eventual failure of the practice.

Managing revenues has never been easy. It is now even more complicated with healthcare industry reforms and shift from ICD-9 to ICD-10. Errors are likely to increase, causing delays in payments. Precautionary measures must be taken to avoid cash flow problems. Thus very existence of a practice or facility depends upon robust RCM.



Pro-EHR (Electronic Healthcare Records)

Web-based pro-EHR provides physicians and medical professionals with state-of-the-art medical practice management technology. It includes charting, scheduling, e-prescribing (eRx), medical billing, lab and imaging center integrations, referral letters, Meaningful Use certification, training, support and a personal health record for patients.

Focused on increasing our skill to aggregate clinical data and share it meaningfully, from clinical decision support to tracking Meaningful Use progress, our research team is dedicated to providing insights that deliver better, safer and more efficient care.



MPro (Mobile App)

Want to handle your work while you are not in the office?

Take your practice anywhere. Manage patient care anywhere, anytime with our fully integrated MPro for smart phones and tablets. Using Android, iPad and iPhone, MPro simplifies everything from scheduling to reporting. As a provider we realize you need access to critical information or decisions anytime. With MPro you will always have your access and assurance.



Credentialing/ Re-Credentialing and E-enrollment Management (EDI/ERA/EFT)

Credentialing errors and delays can cost thousands and jeopardize your practice. Avoid undue stress by letting professionals complete the credentialing process.

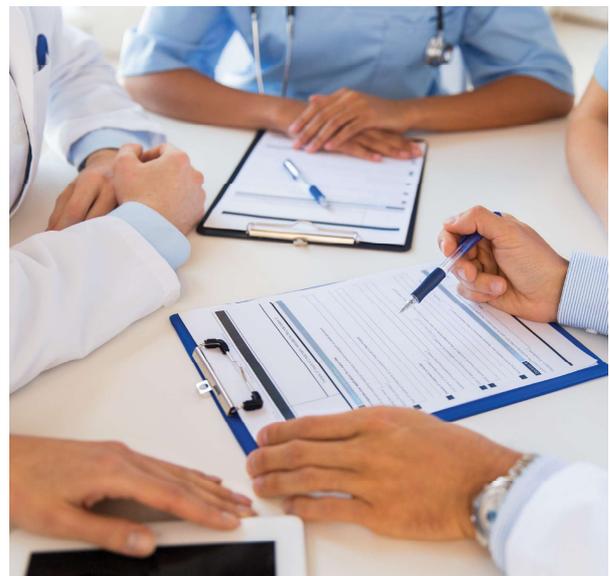
Credentialing or enrolling with government and commercial payers is one of the biggest challenges for physicians. It's a stressful process with lots of complications. Most of the time credentialing process takes more time than anticipated because of errors or incomplete information.

ApexMedPro provides complete credentialing/re-credentialing and enrollment services from start to finish. Our experienced team will relieve you from the processing burden and deliver a speedy solution.

We provide insurance credentialing and contracting services to individuals, practices and hospitals; no matter how big or small.

Our services include:

- CAQH Registration
- Medicare, Medicaid and Railroad Enrollment
- Individual
- Group
- Facility
- Hospital
- Commercial Insurance Credentialing
- Workers Compensation Credentialing
- NPI Registration (Type I & Type II)
- Insurance Contract Negotiation
- Payer Fee Schedule
- Management of all Credentials



ICD-10

ApexMedPro will help its clients by providing smooth transition to ICD-10. With the introduction of ICD-10 codes providers have a better understanding of their patient's condition with more precise indications. Now provider has the means to make more informed clinical decisions and provide more specific healthcare management.

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**Meaningful
Use-Stage 2
certified EHR**

PQRS

The Physician Quality Reporting System (PQRS) is a quality reporting program that encourages individual eligible professionals (EPs) and group practices to report information on the quality of care to Medicare. PQRS gives participating EPs and group practices the opportunity to assess the quality of care they provide to their patients, helping to ensure that patients get the right care at the right time.

Salient Features

Fee Schedule Review Analysis and Underpayment Management

Did you know that on average physicians are underpaid approximately 12% to 23% of their gross revenues? This means you are receiving \$30,000 to \$55,000 less per physician annually. You can stop this from happening to you.

ApexMedPro Contract Payment Review (CPR) system enables you to ensure that reimbursements received from payers meet negotiated and contracted reimbursement rates. Our contract payment review system immediately identifies underpayments and our team of experts coordinates with payers for the full recovery. On a quarterly basis our specialist team interacts with all your contracted payers and updates the contract rates for procedures without any cost.

We fight for every penny you deserve.

Upfront Eligibility and Benefit Verification

Providing real-time eligibility verification requires fast-paced teamwork. We at ApexMedPro provide upfront eligibility confirmation by giving you eligibility and benefit details of your patient even before he/she visits the office. Without an extra charge we make your workflow faster than ever.

Patient Billing with Toll-Free 24/7 Patient Portal

ApexMedPro provides complete patient management services under which patient statements are generated twice a month for amounts due. When the statement is sent to patient for balance amount, due date is set and listed on the patient statement. Patients can also call us for any billing related questions free of charge.

Patient Balance Reminder Calls

Patient balance is the difference between what the insurance allowable and what reimbursed by the insurance companies. Physicians' revenues get huge setbacks due to the outstanding patient balance leaving your office agonized.

ApexMedPro patient management service takes this worry off your hands. Our team of experts regularly follows-up on patient outstanding balances. We personally work with patients making it convenient for them to make payments.

Our team has delivered revenue increase of 23%-36% a year. A success for us and our clients.

Patient Appointment Confirmation Calls

- Is No-Show affecting your clinic/practice revenue?
- Are you getting frustrated by waiting for patients?

ApexMedPro provides solution with patient appointment confirmation calls. we make sure that your time is saved. Letting you focus on your job hassle free by providing confirmation for each appointment prior to its time.

This amazing service has helped “Doctors to be Doctors” while providing care to your patients so they feel engaged as prestige clients.

24/7 Technical Support

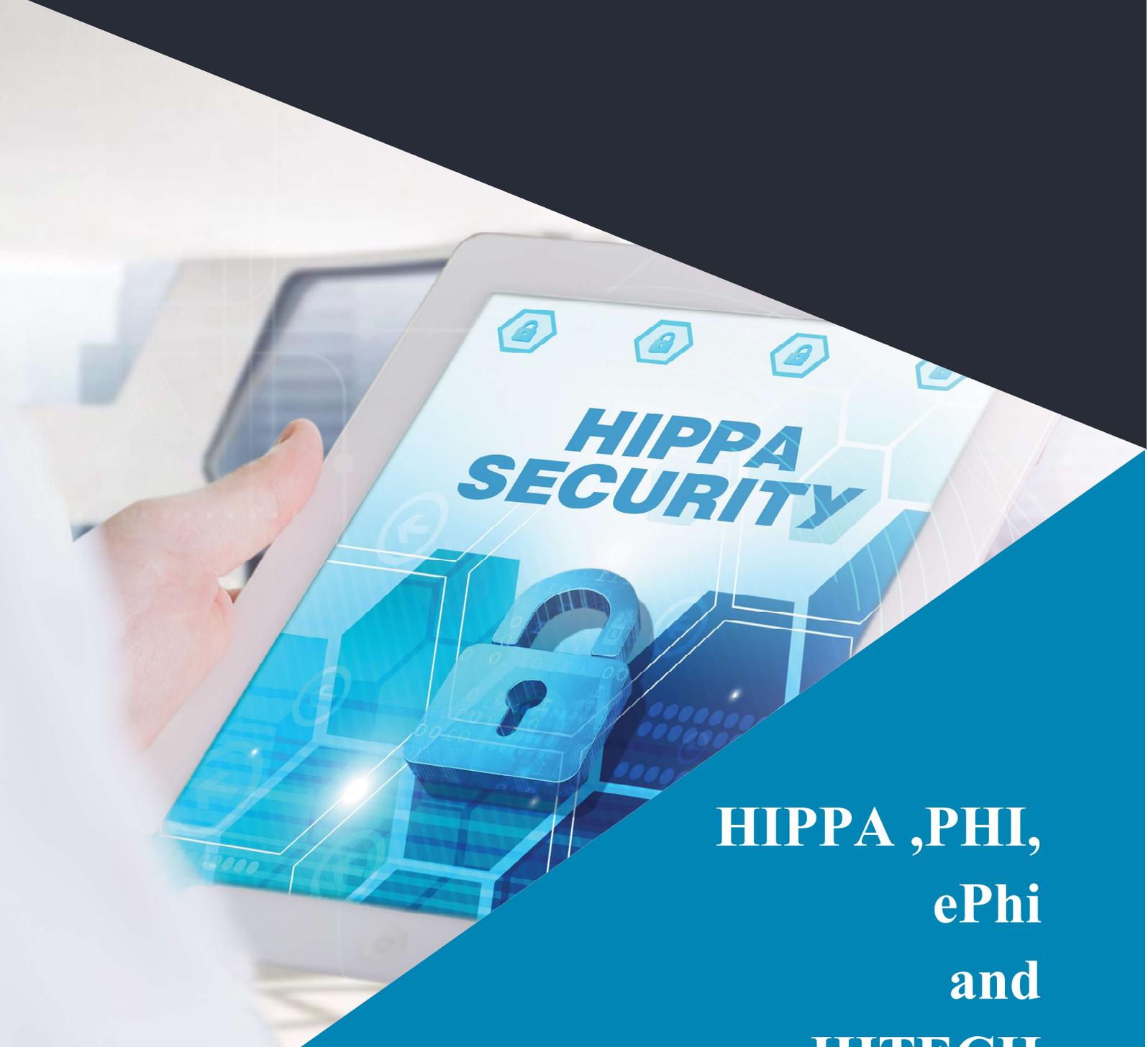
ApexMedPro technical expert team is available 24/7 throughout the year to assist you. Physician's time is priceless and you cannot wait around for technical assistance. Technical hindrance can occur any time; knowing that support is there for you 24/7 takes worries off your head. Our support teams eliminate cost and time and let you pay more attention to your corework.

Clearing House Integration

There are millions of payers and it is not possible for billing company or physician office to handle them on their own.

ApexMedPro has top of the line clearing house, delivering physician clearing house integration which is efficient and cost effective to enhance revenues and profitability by 70%.

- Regularly updated rules based engine
- Rules based claim review and scrubbing
- 24/7 secure online access to all billing and claims processing information



HIPPA SECURITY

HIPPA ,PHI, ePhi and HITECH

HIPAA (Health Insurance Portability and Accountability Act of 1996) is United States legislation that provides data privacy and security provisions for safeguarding medical information.



Pricing

Features	2.99%	3.99%	4.99%
EHR - 24/7	×	✓	✓
Biling Soft	✓	✓	✓
Patient Portal	×	×	✓
Clearinghouse Integration	✓	✓	✓
Revenue Cycle Management	✓	✓	✓
Pre-Eligibility Verifications	✓	✓	✓
Prior Authorization	×	×	✓
24/7 Client Services	✓	✓	✓
24/7 Tech Support	✓	✓	✓
Secondary Insurance Billing	✓	✓	✓
Appeals Management	✓	✓	✓
Patient Billing	✓	✓	✓
Patient Balance Reminder Calls	×	×	✓
Patient Appointment Confirmation Calls	×	✓	✓
Regularly Updated Rules Based Engine	×	×	✓
24/7 Secure Online Access to Billing Info	✓	✓	✓
Financial Reporting	✓	✓	✓
E-Enrolment Management	✓	✓	✓
Fee Scheduling	×	✓	✓

Contact

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